Answers at Walgreens®

home healthcare



Answers begin here for home medical equipment. When you are look

When you are looking to find medical equipment and supplies, like lift chairs, rolling walkers or scooters, you can find the products you need at special discount pricing at Walgreens.



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How can I improve my mobility?

- A mobility aid like a cane or walker can help if you have difficulty walking, climbing stairs or standing up. A cane or walker is also helpful if you have weaker muscles than usual, have had a leg injury or surgery, have trouble seeing, or have a history of falling or loss of balance.¹² Talk with your healthcare provider about any mobility changes you are experiencing.
- Keep active. Thirty minutes of activity a day can help maintain and improve balance and mobility. It increases strength and flexibility and decreases joint stiffness, which helps lower the chances of falling. Exercises targeting legs increase strength, which help support balance during movement. Talk to your healthcare provider before starting an exercise program.¹³



How can a cane help me in my daily routine?

Talk to your healthcare provider to help you decide if you need a cane. If you do need one, he or she can fit a cane to your height and physical needs and show you how to use it. Canes have different handle grips that may make it easier to hold and bases with one or four tips, which help with balance or support. A couch cane helps you stand up after being seated, but it does not move. For more information about canes, you can visit Walgreens.com. Here are some tips for walking with a cane on different surfaces 14,15

- Walking: Place the cane in the hand opposite the weaker leg, so if your left leg hurts, put the cane in your right hand.
 Move the cane and your weaker leg a short distance in front of you and then move your stronger leg. The cane and weaker leg should touch the ground at the same time.
- Going upstairs: Grip the railing with the hand opposite the weaker leg. Next, move the stronger leg up to the next step and then move the weaker leg to the same step, followed by the cane.
- Going downstairs: Grip the railing with the hand on the side of the weaker leg. Next, move your cane down to the next step and then move the weaker leg to the same step, followed by the stronger leg.¹⁶



• How to select the proper length for a cane: Stand up straight with your shoes on and arms at your sides. The top of the cane should reach the crease on the underside of your wrist. If the cane is a proper fit, your elbow will be flexed from 15-20 degrees when you hold the cane while standing.



Go to www.Walgreens.com/topic/promotion/which-cane.jsp

Find the right cane

Description	Product
Straight canes focus on helping you maintain balance and stability. Most are height adjustable.	
Offset handle canes are a good choice for people who cannot grip firmly. They also help distribute your weight better along the shaft of the cane. Most are height adjustable.	
Folding seat canes offer the stability of a straight cane, but also feature a convenient folding seat if you get fatigued or need a rest. Perfect for standing in long lines.	

Find the right cane

Description	Product
Quad Canes have four tips. This gives you extra balance, support and stability. They're also helpful because they can stand right in place so they'll always be nearby.	
Folding canes are a convenient choice if you don't need a cane all the time, or find yourself fatigued later in the day. These canes feature a telescoping shaft or sections that fold into pieces—similar to tent poles, so you can store it in a purse or tote.	Folding Cane
Bariatric canes are designed for users over 250 lbs. They're available with offset handles or quad foot bases for added support.	7



How do I choose a walker?

Using a walker gives you additional stability when you walk. A walker can support a weak lower body, which can happen because of certain health conditions or surgeries like hip or knee replacements. A walker also helps reduce stress on the hips and legs and allows the joints to heal without additional pressure from the body's weight.¹⁶



Your healthcare professional can help choose a walker that fits your height and physical needs. Walkers come without wheels or with two wheels. Two-wheeled walkers are used by people with a weaker upper body so

they can avoid picking up the walker. When using walkers on flat surfaces, it is important to keep the walker's legs even with the ground while taking small steps.¹⁵

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Canes and walkers have rubber tips because the treads on the bottom grip the ground to help with balance and avoid slipping. Replace worn or smooth rubber tips because they cannot keep you as stable, which may increase the risk of falls.¹⁷



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What is the difference between a walker and a rollator?

If you need more support, but still have some leg strength, a rollator might be right for you. Rollators are like walkers, but they have three or four wheels. Three-wheel rollators are lighter, smaller and easier to move around. Four-wheel rollators are larger and more stable. Some rollators have seats for resting, hand breaks for stopping, or a basket for storage. They also fold for easy transport and storage. 14,15

What are wheelchairs and transport chairs?

People use wheelchairs and transport chairs for mobility when recovering from surgery or injury. The person sitting in a wheelchair can move the chair.

but a person sitting in a transport chair needs a caregiver to move the chair.

Both chairs help people who have lower body weakness, spinal cord injuries or conditions that may make walking and standing difficult. They are also for people who do not have the ability to move their lower or upper body.¹⁸

There are many kinds of manual wheelchairs or transport chairs available. Some are light and can be folded, and others are heavier and don't fold. If your upper body is weak, your healthcare professional may suggest a power

chair, which moves on its own by battery power. Power chairs range in weight, size and battery life, and some can fold for transport. Consider purchasing a cushion if you sit for extended periods of time. 18



Which type of power scooter is right for me?

Power scooters give extra support for people who use a cane or walker inside and need more mobility outside. In order to remain stable when using a scooter, it's necessary to have some upper body strength and be able to work the controls with your hands. Some scooters have seats that turn so you can

 A three-wheel power scooter is lighter, more portable and better

on even ground.

 A four-wheel power scooter is heavier, more stable and better for uneven surfaces. 20,21



How do I choose a lift chair?

Lift chairs are cushioned chairs that can raise or lower to help you stand up and sit down, and they are available in different styles and sizes. Some questions to ask when choosing one include:

- What chair size (width and depth) will work for you and your space?
- How much weight can the chair hold?
- How long will you sit in the chair?
 Will you sleep in the chair?

 Do you want the chair to recline, sit and lift?
 Do you want chair controls on the left or right side?

 What kind of fabric do you like?²¹

 Do you want a lift chair that can plug into an electrical outlet with a battery backup system?²²

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Shop our entire assortment of lift chairs at Walgreens.com/LiftChairs.



bathroom safety



What do I need to know about bathroom safety?

Certain health conditions can make it difficult to get around both inside and outside of the bathroom. Staying safe in the bathroom is important for people with limited vision, joint pain, muscle weakness or other physical problems. If you have any these problems, it is recommended to make some changes in your bathroom. Read on to learn about several products that can help improve bathroom safety.



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It is important to increase safety and prevent falls in the home. One in three older adults fall in the home each year, and falls are very common in the bathroom.⁷

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How can I increase safety in the bathroom?

- Wear nonslip shoes to prevent falls and make it safer to walk in your bathroom.
- Put in extra lighting, such as night-lights, on the way from the bed to the bathroom and in the bathroom so that you can see better.
 Use a lighted light switch cover so you can see the light switch to turn the light on.²
- Change the water heater temperature setting to a maximum of 120 degrees to reduce the chances for burns.
- Put in a single lever faucet on the sink for better water temperature control.¹
- Pad your faucets with faucet cushions to protect your head in case of a fall.³
- Carry a cordless telephone or cellphone with you into the bathroom, or wear an emergency response device that you can easily reach in case of a fall. Keep them away from and out of the water.⁴
- Unplug electrical appliances that are not being used to avoid the risk of electrical accidents.
 Keep electrical wires far from water sources.⁵
- Do not store your prescription, over-the-counter medications, vitamins and supplements in the bathroom. High humidity and heat may decrease their ability to work.⁶

Bathroom Accessories

Aid Visual

Grab bars

Grab bars can help with stability while bathing. Install grab bars inside bathtubs and showers, and make sure the bars can handle the weight of the person who will be using them. Do not use towel bars, shower doors or shower curtains for support because they are not stable enough to prevent you from falling.1



Tub bar

Attach an angle bar to two walls. This will provide support while standing in the shower and while sitting and getting up from a bath bench or chair.



Bathroom Accessories

Aid Visual

Nonskid bath mat

Place a nonskid, secure bath mat next to the outside of the bathtub or shower. This will help keep the floor dry and provide firm footing.



Transfer bench

This specially designed mobile bench can be used to help you safely move into and out of the bath.



Bath bench

Suction-cup tips on all four legs make it safer and more stable for you to sit inside the bathtub or shower.



Hand-held shower head

When using a bath/ transfer bench, use a hand-held shower head to control where the water goes while bathing.



Bathroom Accessories

Aid Visual

Toilet seats

Standard toilet seats create a problem for many people, especially those with arthritis, hip, knee or back problems. Since they are lower to the ground, it can be difficult to sit down and get up from the seat. This can increase the risk of falling. To make the toilet area safer, you can make the toilet seat higher by adding a seat cover or elevated toilet seat.8



Other toilet safety products:

- Bedside toilet
- Toilet safety rail
- Bedside toilet liners⁹





What is dry shampoo?

It is a dry substance, made of aerosol propellants, absorbent materials, solvents, conditioners and fragrances, that can be used to clean hair but without using water. Dry shampoo absorbs oil from the scalp and hair, and can be used once in a while instead of a hair rinse. This shampoo comes in either a powder or liquid form, or an aerosol spray.

What are the benefits of dry shampoo?

Dry shampoo can be used once in a while, instead of washing your hair. If you are busy and don't have the time it takes to prepare for and take a shower, dry shampoo is a good back-up. It will save you time and energy, and is hassle-free.

What different types of disposable gloves are there?

There are regular disposable gloves available at any pharmacy. They come in different sizes, so make sure you choose the right size for your hand. Gloves that are too big make it hard to handle objects and allow germs to get inside more easily than more fitted gloves. Gloves that are too small may rip.

For some care procedures, a caregiver will need to use sterile gloves. Sterile gloves means they are "germ-free." These gloves also come in different sizes, so be sure to know your size.



How can daily living aids help me?

Everyday activities like cooking meals or getting dressed can be hard to do if you have pain, stiffness, or certain diseases and conditions that can make moving more difficult. Finding ways to continue doing them as safely as possible is important for independent living.

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I have problems with my hands. What products can help me grip and open things?

Many diseases and conditions make it harder for your hands to move, including arthritis, Parkinson's disease, multiple sclerosis and carpal tunnel syndrome. But there are daily living aids that can help you continue your daily activities. Products that make it easier to work with your hands include jar openers, zipper pulls and buttonhooks, which pull buttons through buttonholes. Also, ask your Walgreens pharmacist about easy-to-open medicine bottle caps, but be sure to keep those products out of children's reach as they are not "childproof." 23,24





Bathing and dressing can be hard to do if you cannot move your arms well or reach very far. Many daily living aids can help, such as dressing sticks that make it easier to put clothes and jackets on and take them off, especially if you need to bring your arms up or behind your body. If you find that you need things that are out of reach, you can use a reacher, which can help you grasp things without having to climb up a step stool or ladder. Long-handle bath sponges can also help if you have trouble moving your shoulders or arms. 23-25

I'm having trouble hearing the television and people on the telephone. What can I do to hear better?

If you cannot hear well, then it may not be enjoyable to talk on the telephone or watch television. Amplifiers can help you hear better on the phone or when watching television by increasing the volume. Headphones can also help you hear the television better. Headphones can have wires or be wireless. Wireless headphones also help you keep cords off the floor to help prevent falls.²⁷⁻²⁹

If you experience a loss of hearing and are not sure about what daily living aids are right for you, ask your your healthcare provider about getting your hearing tested to see if you would benefit from a hearing aid.³⁰

If I have back or knee pain, are there products that can help me with daily activities?

If you have trouble bending, daily living aids such as sock aids make it easier to pull on socks. Elastic shoelaces and extra-long handle shoehorns help when putting on shoes because you do not have to reach as far.²⁵





What are veins and vein problems?

Veins move blood throughout the legs and the rest of the body back to the heart. Muscles around veins and pressure from vein walls help to pump blood.

Vein problems, like swelling (edema) and deteriorated veins and valves, can lead to venous diseases, which are veins that cannot move blood very well. Damaged or weakened vein walls or stretched or injured vessels cause venous diseases. When this happens, the veins cannot move blood back to the heart. When blood doesn't move forward efficiently, it can cause swelling in the legs.³¹

What are the different kinds of venous diseases?

The following venous conditions affect the body's ability to return blood to the heart:

- Varicose veins are twisted and swollen veins just under the surface of the skin. When too much blood collects in the veins, it causes them to become enlarged and more visible than usual. Symptoms include leg swelling, an achy or heavy feeling in your legs and rashes.
- Venous insufficiency is a condition in which it is difficult for the veins to send blood from the legs back to the heart. Symptoms include leg or ankle swelling, varicose veins and pain that gets worse when standing.
- Deep vein thrombosis is a blood clot in a vein deep in the body. Clots can form in injured veins, which may swell. If they move to the lungs, clots may cause a pulmonary embolism, which can be lifethreatening. Symptoms include swelling and leg pain, warmth or redness in the affected leg, however many people have no symptoms.
- Superficial venous thrombosis is a blood clot in a vein close to the skin surface. Symptoms include redness, swelling around veins and pain.^{32,33}



How are venous diseases treated?

Medications or surgery may help remove blood clots and prevent them from returning. Discuss treatment options with your healthcare provider.³⁴

Is there anything I can do to prevent venous diseases?

Exercising helps muscles stimulate veins, helping push blood back to the heart. Elevating the legs above the heart and using elastic compression stockings help keep blood from collecting in the lower legs. Both help prevent blood from pooling. Losing weight helps reduce pressure on the legs. Avoid standing and sitting in the same position and crossing your legs because it makes veins work harder to move blood forward. Eat less salty foods because too much salt can cause leg swelling. And avoid wearing high-heeled shoes because they keep calf muscles flexed, which can affect blood flow.³⁵





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A pulmonary embolism may feel like a heart attack. Symptoms include chest pain, shortness of breath, rapid pulse, sweating and fainting. Seek medical attention immediately if you have these symptoms.^{36,37}



What is edema?

Edema is swelling in the body caused by too much fluid. Extra fluid is caused by sitting or standing in one place for too long, eating salty foods and taking certain medications and medical conditions such as congestive heart failure. In addition to swelling, symptoms include stretched out and shiny-looking skin.

How is edema treated?

Treatments include lifestyle changes, like avoiding salty foods, elevating the legs and being active. Your doctor may prescribe medication to treat the cause of your edema or compression stockings to help reduce swelling.³⁸

What is compression therapy?

Compression therapy involves wearing compression stockings that add pressure to vein walls and muscles. This pressure helps stop blood from collecting in the lower legs.³⁹ Gradient therapy is a form of compression therapy, which may be used to prevent leg swelling. Gradient therapy stockings put greater pressure on the ankle with decreasing pressure moving up the leg.⁴⁰



How do the different types of compression stockings work?

There are three main types of compression stockings. Each offers different levels of pressure:

- Support pantyhose apply the least amount of pressure because there is all-over leg compression.
- Over-the-counter gradient compression hose apply more pressure.
- Prescription-strength gradient compression hose apply the most pressure. Your doctor or a specially trained professional can help you find the prescription-strength gradient compression hose that meet your medical needs. Also, wear your hose every day and put them on before getting out of bed to help reduce swelling.³⁵



For a complete list of compression stockings shop our entire assortment at Walgreens.com/CompressionSocks





How can I make my home safer and reduce the risk of falling?

Simple changes can increase home safety.

- Install bright lights in hallways, stairs and bathrooms.
 Place lights at the top and bottom of stairs with light switches in both places.
- Install handrails on both sides of stairs to increase stability.
- Secure carpets to floors and stairs, or remove them.
 Put nonslip strips on bare floors and stairs.
- Avoid climbing ladders or getting in awkward positions that can increase your risk of falling.





- Clear away any cords, furniture, papers or pet bowls in hallways or pathways throughout the home.
- Install grab bars inside bathtubs and showers and around toilets for better balance, and use bars that can handle the weight of the person using them. Do not use towel bars for support because they are not built for this use.
- Carry a cordless phone or cellphone with you into the bathroom, or wear an emergency response device that you can reach in case of a fall.
 Keep them away from and out of water.⁴¹



One-third of older adults fall each year. So, it is important to have an emergency response device that can be worn or reached easily in case of a fall. These devices contact an emergency response center that has your information and provides fast emergency support, such as calling an ambulance or a family member. These devices are available through pharmacies that offer medical equipment and security companies.^{7,42}



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Caregiver checklist

Below is a checklist of products a person might require when leaving a healthcare facility for home. Refer to product for more information.

	Mobility	Bathroom
	Crutches	Accessories
	Cane	Bath bench
	Rollator	Transfer bench
	Transport chair	Locking elevated toilet seat
Ш	Walker	Deluxe tub asist bar
	Cushions	Grab bars
	Inflatable ring	Sitz bath
	Contoured lumbar cushion	Foldable toilet safety rails
	Wheelchair foam	4-In-1 steel commode
	cushion	Male urinal
	Swivel seat	Hand held shower
	Wound care	
	Contoured cervical collar	
	Cast protectors	



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Walgreens pharmacists can help determine the best products for your home healthcare needs. Consult with one of our knowledgeable pharmacists in store or log on to **Walgreens.com/PharmacyChat** to chat with a live pharmacist anytime, day or night.

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